**Customer Satisfaction Survey Questionnaire**

**I. Questions**

**Directions:**

**Q1:**

 **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Q2:**

 **□ Yes □ No**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|   | **Strongly Agree** | **Agree** | **Neutral** | **Disagree** | **Strongly Disagree** |
| **1.**  |   |   |   |   |   |
| **2.**  |   |    |   |   |   |
| **3.**  |   |   |   |   |   |
| **4.**  |   |   |   |   |    |
| **5.**  |   |   |   |   |   |
| **6.**  |   |   |   |   |   |
| **7.**  |   |   |   |   |   |
| **8.**  |   |   |   |   |   |

**Q9:**

 **□ Highly satisfactory**

 **□ Satisfactory**

 **□ Neutral**

 **□ Unsatisfactory**

 **□ Highly Unsatisfactory**

**Q10:**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**III. Demographic Data**

**Name (optional):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Age: \_\_\_\_**

**Gender: \_\_\_\_**

**Number of Family Members:**

 **□ 1-2**

 **□ 3-5**

 **□ 6-10**

 **□ more than 10**

**Email Address (optional): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**IV.**